Feature Request > مركز المساعدة < اقتراحات < Add an 'unspecified' option for Department, and make Department required for closure.

Add an 'unspecified' option for Department, and make Department required for closure. Collecting Feedback

- J James ●
- ● **اسم المنتدى:** Feature Request#

It would be nice to have the option to have the Department field in a ticket default to being either blank or unspecified, and require a field to be chosen before the ticket is able to be closed by an agent.