



[.Feature Request](#) > [Add agent permission to view \ hide Notes field](#) < [مركز المساعدة](#) < [اقتراحات](#)

Add agent permission to view \ hide Notes field. Collecting Feedback

Jason Voice •

Feature Request# **اسم المنتدى:** •

We have a situation where we have auditors looking at tickets - both user and agent responses. The auditor will need to have an all depts access agent account, but we'd like to hide agent to agent notes as these can contain sensitive information (passwords etc). Thanks