Deskpro

[Feature Request](#) > [Add agent-forwarded messages to ticket through tag](#) < [اقتراحات](#) < [مركز المساعدة](#)

Add agent-forwarded messages to ticket through tag Collecting Feedback

- Tom Schoen
- اسم المنتدى: #Feature Request

I would like the ability to forward mails as an agent and then add a mail tag like #addto:<Ticket ID> and have the forwarded mail added as a response to the existing ticket.