



مركز المساعدة > Add agent-forwarded messages to ticket through tag < مركز المساعدة

Add agent-forwarded messages to ticket through tag Collecting Feedback

- TS Tom Schoen •
- اسم المنتدى: #Feature Request

I would like the ability to forward mails as an agent and then add a mail tag like #addto:<Ticket ID> and have .the forwarded mail added as a response to the existing ticket