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Ability to send reminders about Tasks as they are Due, rather than Daily Collecting Feedback

SW Steven West •
اسم المنتدى: # Feature Request

Would like to be able to set a reminder for a task, and have Deskpro email agent 15 minutes before task is due, rather than daily summary

تعليقات (٢)

W Will
منذ 11 سنة

Currently ticket reminders only come once a day. Would like the CRON job updated to actually send the email reminder 15 or more minutes before that task is actually due to occur. The reminders should occur when the task it actually due

Anne Cathrine Dalgaard
منذ سنة

This would be helpful to us as well. We just recently discussed how Tasks wasn't very useful for us due to this exact problem