Deskpro

Ability to edit the chain of ticket messages when forwarding a ticket
Collecting Feedback

- M Mindaugas
- **اسم المنتدى:** Feature Request#

Very often we have a lot of messages in our conversations but there are only parts of them which we need to forward as important information. We'd like to be able to edit/remove parts of the messages chain which is .included when forwarding a ticket