



[Feature Request](#) > [A separate agent permission to be able to control agent followers](#) < [مركز المساعدة](#) < [اقتراحات](#)

A separate agent permission to be able to control agent followers Collecting Feedback

C Christoph •
اسم المنتدى: # Feature Request

Additional permissions for agents to add and remove agent followers. At the moment, these permissions mimic the agents ability to **change ticket assignments** and **add/remove CC's**. In some cases more granularity is needed here

تعليق (1)

Eric VanTol

منذ 7 سنوات

Agreed. Adding a follower is exactly the same as adding a CC, so it makes literally no sense that it requires the permission to reassign tickets in order to work