or more "New Ticket" Windows Collecting Feedback 2

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- **اسم المنتدى:** Feature Request#

.We want 2 or more "New ticket" windows open with different Email/Reply/Note information

Situation: You get call A but it isn't possible to type all information when you are on the phone with your customer, because you are troubleshooting. You end the call after troubleshooting, and want to note down ass much information as possible. But..... you get another call where you need to put down information in a new !ticket...... Deskpro say's. This aint possible

Solution: You can give "new tickets" a ticketnumber before the user saves/submit, but it is saved in the .background. So it is possible to open more New tickets at the same time