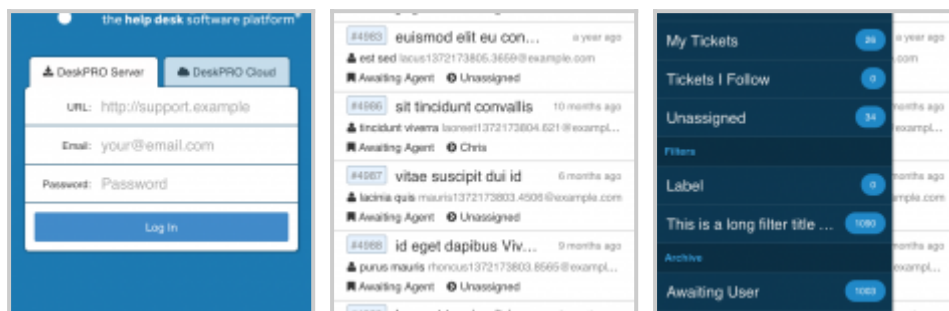# iPhone and Android Apps

2013-09-17 - Christopher Nadeau - Comments (4) - Product

DeskPRO for iPhone and Android

This initial version of the DeskPRO app includes:

• Access your ticket filters to get lists of tickets

• View individual tickets, to see the ticket messages, notes, and properties

• Reply to tickets

• Change ticket properties like department, status, or agent

• Ticket notifications shows you real time ticket updates

• View inline images and download ticket attachments

Get the iPhone app from the App Store

Get the Android app from Google Play

Comments (4)

Comments (4)

Ken McKinnon

10 years ago

Is there any way you could add a search to this?

Roshan

9 years ago

Is there a newer version that will be released ?

Sanjay

9 years ago

Very much required, as there is no way to reach out to unlisted ticket.

Ben Henley

8 years ago

A new version with search and the ability to create new tickets is coming soon.